



客户注册指南

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www.finelinetech.com

客户服务:

香港/深圳: support@finelinetech.com.hk

苏州: Swing_Ticket@traderplus.cn

美国/加拿大: support@finelinetech.com

南非: swingticket@traderplus.co.za

香港: 852-2156-9788

深圳: 86-755-2650-1338

苏州: 86-512-87181098

美国 1-800-500-8687

加拿大: 1-800-465-1890

南非: 27-31-5794114

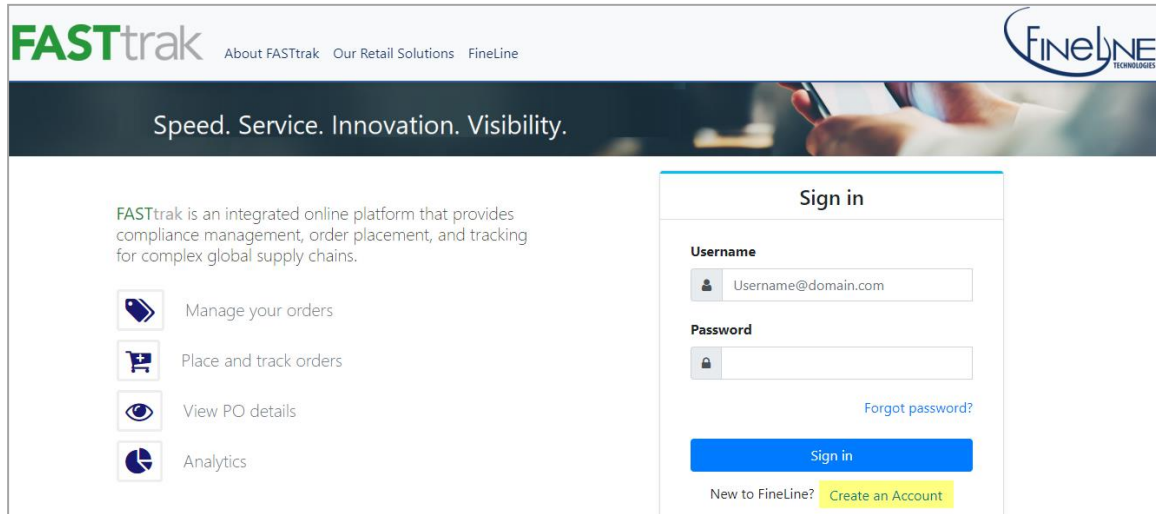
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新客户注册

如果 贵司是新的客户，请按照下面列出的步骤操作。

1. 通过点击 [‘Create an Account’](#) 来创建新帐户。



2. 请填写名字(First Name)、姓氏(Last Name)、用户名(Username)和密码>Password)，并在 ‘Do you have a FASTtrak Customer ID?’ 处选择 ‘No’，然后点击 [Continue](#) 继续注册。

3. 填写 贵司的帐单信息，然后点击 **Continue** 继续注册。

- 对于新的客户，请先不要选择 ‘Payment Terms and Conditions’ (月结)作为付款方式的选项。如有需要，请于完成注册后跟我司之客服联络，他们会为 贵司处理有关申请。

The screenshot shows a registration form titled "Bill To Information". It contains several input fields and a dropdown menu. The fields are: "Company Name*" (text input), "Region*" (dropdown menu with "Choose Country" selected), "Address Line 1*" (text input), "Address Line 2" (text input), "City*" (text input), "State/Province" (text input), "Zip Code" (text input), "Contact Phone*" (text input), and "Default Payment Method*" (dropdown menu with "Choose Payment Method" selected). At the bottom, there are three buttons: "Cancel", "Previous", and "Continue". A red arrow points from the "Default Payment Method*" dropdown to a larger, detailed view of the dropdown menu below.

This is a detailed view of the "Default Payment Method*" dropdown menu. It shows a list of options: "Choose Payment Method" (highlighted in blue), "Check", "Credit Card", "Payment Terms and Conditions", and "Wire Transfer/Chats/TT/EFT".

4. 对于中国客户，请在下表中填写增值税信息，并上传已加盖公章的中文简体开票资料和营业执照扫描件，然后点击 **Continue** 继续注册。

Additional Billing Information for China

Bill To Info - Chinese

重要提示：为了获得发票正确投递，请务必用简体中文填写地址，如地址不特，造成的发票丢失，本网站不负责！
Friendly reminder, please fill in using **Simplified Chinese**. We are not responsible for any lost invoices due to wrong/incomplete information.

*公司名称 - Company Name

*详细地址 - Address Line

*市 - City

*省 - Province

区(县或镇) - District/County:

VAT Information

请务必使用简体中文填写以下开票信息，标记*的项目为必填内容，以保证完成注册，我司据此信息开具发票。
Please enter all required VAT information below with **Simplified Chinese**. Invoices will be issued based on the information provided.

发票类型 Invoice Type

公司注册名称（以营业执照上的名称为准） - Business License Name	购货单位税务登记号码 - Tax Registration Number
<input type="text"/>	<input type="text"/>
注册地址 - Business License Address	联系人 - Contact Name
<input type="text"/>	<input type="text"/>
注册电话 - Customer Contact Number	电邮 - Email
<input type="text"/>	<input type="text" value="Username@domain.com"/>
银行名称 - Bank Name	账号 - Bank Account Number
<input type="text"/>	<input type="text"/>

营业执照 - Business License

开票资料 - Tax Confirmation Letter

请务必使用该模板，否则不予注册 -
Please use the attached template


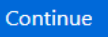
Previous Continue

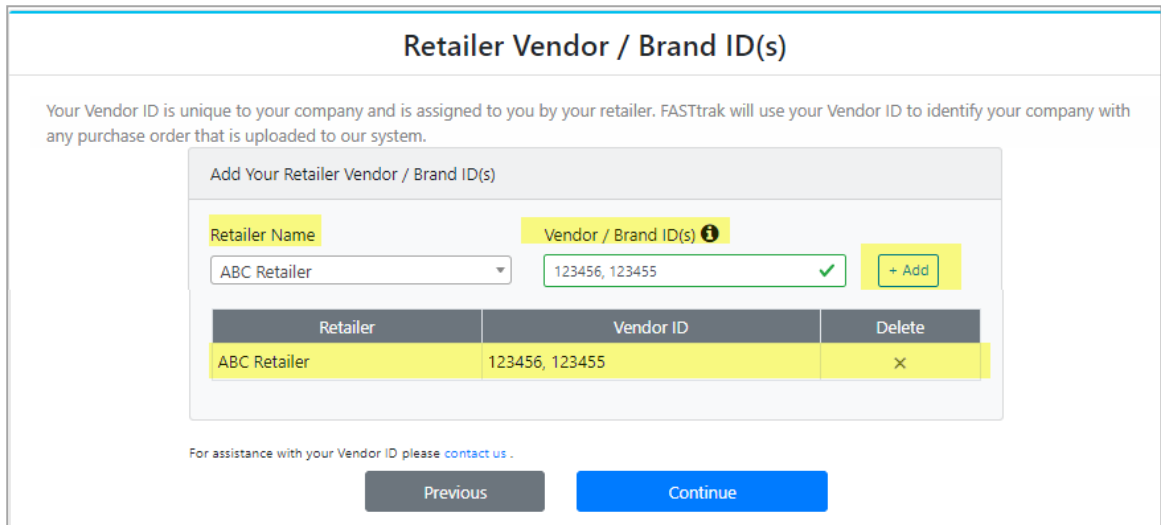
5. 到了 ‘Retailer Vendor / Brand ID(s)’ 的页面，贵司可以在这里添加供应商编号(Vendor / Brand ID) 。如果 贵司暂时不知道供应商编号，可跳过此过程，先继续进行注册。

a. 输入新的供应商编号 Vendor / Brand ID(s)

- 从零售商名称(Retailer Name)列表中选择零售商
- 在供应商编号(Vendor / Brand IDs)’ 文本框中输入零售商供应商编号

注意: 如果 贵司拥有属于同一个零售商但不同的供应商编号，则可以在此处添加所有编号，只需要在输入时用逗号分隔。

- 点击  .
- 然后点击  以进一步完成注册流程



Retailer Vendor / Brand ID(s)

Your Vendor ID is unique to your company and is assigned to you by your retailer. FASTtrak will use your Vendor ID to identify your company with any purchase order that is uploaded to our system.

Add Your Retailer Vendor / Brand ID(s)

Retailer Name: ABC Retailer

Vendor / Brand ID(s): 123456, 123455

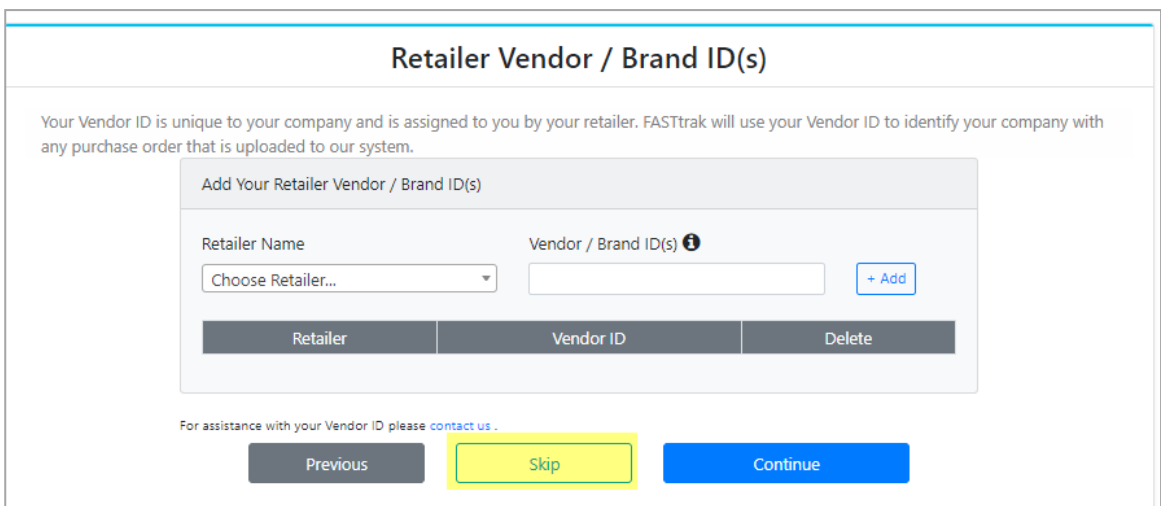
Retailer	Vendor ID	Delete
ABC Retailer	123456, 123455	X

For assistance with your Vendor ID please [contact us](#) .

Previous Continue

b. 跳过 Retailer Vendor / Brand ID(s) 流程

- 若要跳过此流程，请点击  来进入下一个步骤



Retailer Vendor / Brand ID(s)

Your Vendor ID is unique to your company and is assigned to you by your retailer. FASTtrak will use your Vendor ID to identify your company with any purchase order that is uploaded to our system.

Add Your Retailer Vendor / Brand ID(s)

Retailer Name: Choose Retailer...

Vendor / Brand ID(s):

Retailer	Vendor ID	Delete
----------	-----------	--------

For assistance with your Vendor ID please [contact us](#) .

Previous Skip Continue


6. 点击 ‘Retailer Vendor / Brand ID(s)’ 页面上的 **Continue** 或 **Skip** 后，贵司将转到 ‘Registration Summary’ 页面。在此页面中 贵司需要验证所提供的信息是否正确。如正确，点击 **Submit** 继续。

Registration Summary

Personal Information	Company / Billing Information
First Name Angela	Company Name HKCS testing 123
Last Name Yu	Region Hong Kong
Email yylin@finelinetech.com.hk	Address 123 main street , kowloon , 85235906651.

CancelPreviousSubmit

7. 注册完成后点击 **Go To Login** ，系统会带 贵司进入 FASTtrak 的登录页面。在该页面，贵司可以使用新的用户名和密码登录。



Registration Complete - Thank you!

Thank you for completing the registration process with Fineline Technologies. Please access your account by clicking the Login button below.

Go To Login

如果 贵司需要立即帮助，请根据 贵司的所在地区来联系我司之客服代表，电话及邮箱如下：

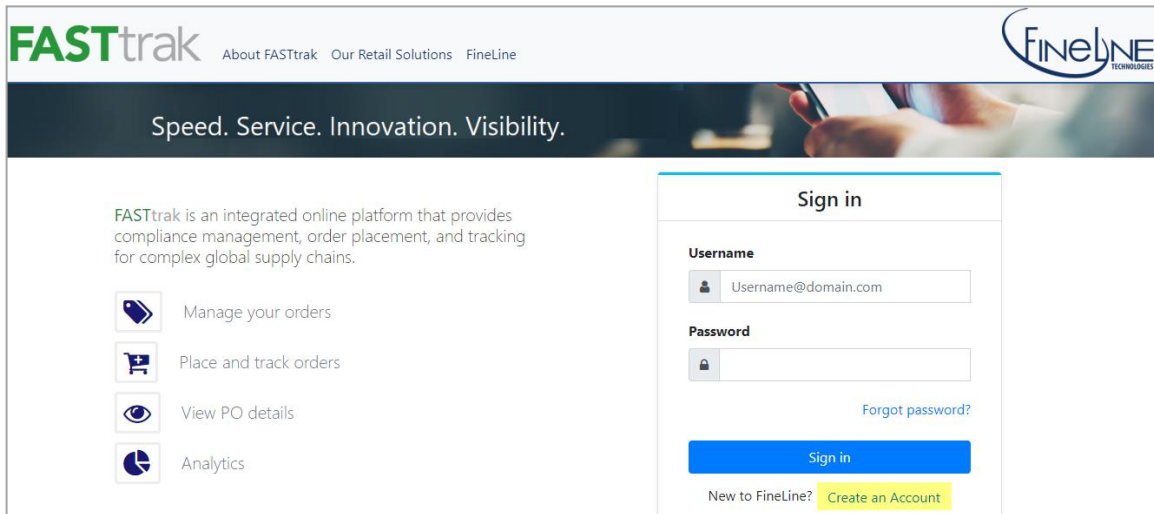
香港: +852-2156-9788 / support@finelinetech.com.hk
深圳: +86-755-2650-1338 / support@finelinetech.com.hk
苏州: +86-512-87181098 / Swing_Ticket@traderplus.cn

新用户注册

如果贵司是现有的 FASTtrak 客户，可以通过点击 [‘Create an Account’](#) 链接将新用户添加到贵司现有的帐户内。添加新用户到现有帐户，贵司需要提供现有帐户的客户编号(Customer ID)。如果贵司没有客户编号，请参考贵司的帐单发票或联系客服以获取此信息。

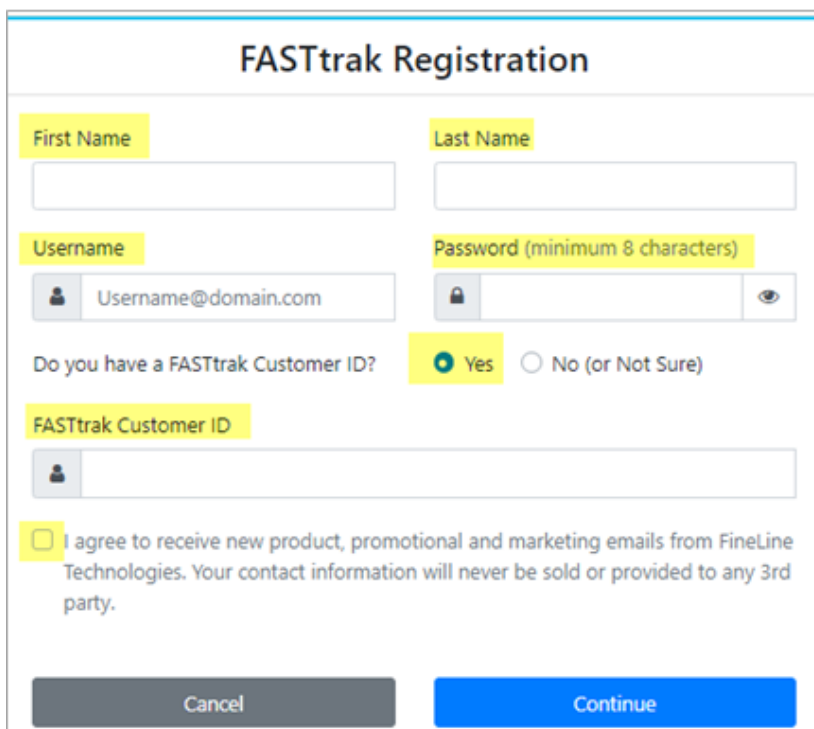
请按照下面列出的步骤将新用户添加到现有帐户中。

1. 点击 [Create an Account](#) 。



The screenshot shows the FASTtrak website interface. At the top, there is a navigation bar with the FASTtrak logo and links for 'About FASTtrak', 'Our Retail Solutions', and 'FineLine'. The main header features the slogan 'Speed. Service. Innovation. Visibility.' Below this, a descriptive paragraph states: 'FASTtrak is an integrated online platform that provides compliance management, order placement, and tracking for complex global supply chains.' To the left, there are four menu items: 'Manage your orders', 'Place and track orders', 'View PO details', and 'Analytics'. On the right side, there is a 'Sign in' form with fields for 'Username' (containing 'Username@domain.com') and 'Password'. A 'Forgot password?' link is located below the password field. A blue 'Sign in' button is positioned below the form. At the bottom of the sign-in area, there is a link for 'New to FineLine?' and a yellow 'Create an Account' button.

2. 请填写名字(First Name)、姓氏(Last Name)、用户名(Username)和密码>Password)，并在 ‘Do you have a FASTtrak Customer ID?’ 处选择 ‘Yes’，‘FASTtrak Customer ID’ (FASTtrak 客户编号) 框将显示出来。在此框请输入贵司之 FASTtrak 客户编号，然后点击 [Continue](#) 继续注册。



The screenshot displays the 'FASTtrak Registration' form. It includes the following fields and options: 'First Name' and 'Last Name' text boxes; 'Username' text box (pre-filled with 'Username@domain.com'); 'Password (minimum 8 characters)' text box with a toggle for visibility; a radio button selection for 'Do you have a FASTtrak Customer ID?' with 'Yes' selected; a 'FASTtrak Customer ID' text box; a checkbox for 'I agree to receive new product, promotional and marketing emails from FineLine Technologies. Your contact information will never be sold or provided to any 3rd party.'; and two buttons at the bottom: 'Cancel' and 'Continue'.

3. 输入新用户信息后，点击 **Continue**，系统会带 贵司来到 ‘Retailer Vendor / Brand ID(s)’ 的页面。贵司可以在这里添加供应商编号(Vendor / Brand IDs)或跳过此过程。此外，用户还可以看到现有帐户内的供应商编号(Vendor / Brand IDs)。

a. 输入新的供应商编号 Vendor / Brand ID(s)

- 从零售商名称(Retailer Name)列表中选择零售商
- 在供应商编号(Vendor / Brand IDs)文本框中输入零售商供应商编号

注意: 如果 贵司拥有属于同一个零售商但不同的供应商编号，则可以在此处添加所有编号，只需要在输入时用逗号分隔。

- 点击 **+ Add**。
- 然后点击 **Continue** 以进一步完成注册流程

Retailer Vendor / Brand ID(s)

Your Vendor ID is unique to your company and is assigned to you by your retailer. FASTtrak will use your Vendor ID to identify your company with any purchase order that is uploaded to our system.

Add Your Retailer Vendor / Brand ID(s)

Retailer Name: Choose Retailer... Vendor / Brand ID(s): [Input Field] + Add

Retailer	Vendor ID	Delete
Christmas Tree Shops	15710	Assigned

For assistance with your Vendor ID please [contact us](#).

Existing Retailer Vendor / Brand ID(s) relationship

Previous Continue

b. 跳过 Retailer Vendor / Brand ID(s) 流程

- 若要跳过此流程，请点击 **Skip** 来进入下一个步骤

Retailer Vendor / Brand ID(s)

Your Vendor ID is unique to your company and is assigned to you by your retailer. FASTtrak will use your Vendor ID to identify your company with any purchase order that is uploaded to our system.

Add Your Retailer Vendor / Brand ID(s)

Retailer Name: Choose Retailer... Vendor / Brand ID(s): [Input Field] + Add

Retailer	Vendor ID	Delete
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For assistance with your Vendor ID please [contact us](#).

Previous Skip Continue


4. 点击 ‘Retailer Vendor / Brand ID(s)’ 页面上的 [Continue](#) 或 [Skip](#) 后，贵司将转到 ‘Registration Summary’ 页面。在此页面中 贵司需要验证所提供的信息是否正确。如正确，点击 [Submit](#) 继续。

Registration Summary

Personal Information	Company / Billing Information
<p>First Name Angela</p> <p>Last Name Yu</p> <p>Email yylin@finelinetech.com.hk</p>	<p>Company Name HKCS testing 123</p> <p>Region Hong Kong</p> <p>Address 123 main street , kowloon, .85235906651.</p>

[Cancel](#)[Previous](#)[Submit](#)

5. 注册完成后点击 [Go To Login](#) ，系统会带 贵司进入 FASTtrak 的登录页面。在该页面，贵司可以使用新的用户名和密码登录。

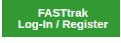


Registration Complete - Thank you!

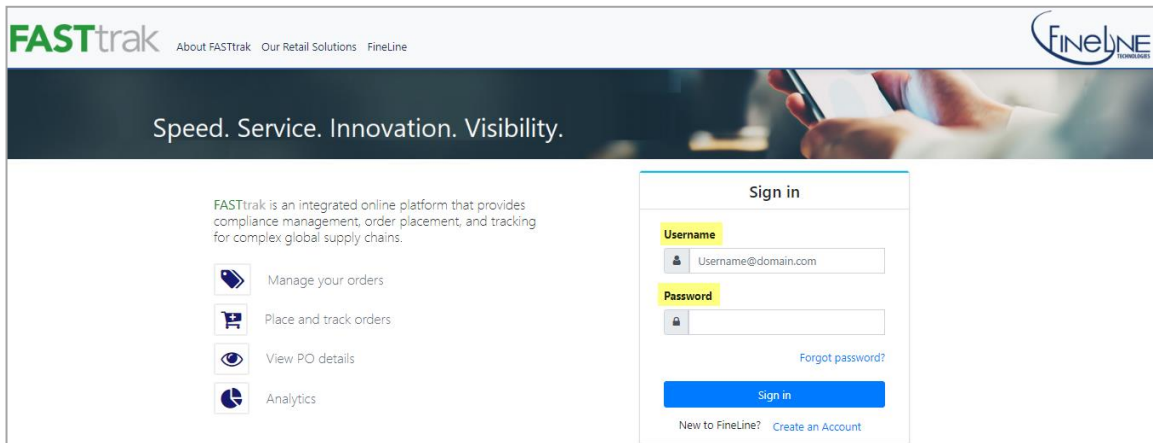
Thank you for completing the registration process with FineLine Technologies. Please access your account by clicking the Login button below.

[Go To Login](#)

登录 FASTtrak

要登录到 Finline Technologies 在线订购系统 FASTtrak，贵司需要向 FINELINE 注册一个帐户。请访问 FINELINE 网站：www.finelinetech.com，然后点击  以进入 FASTtrak。

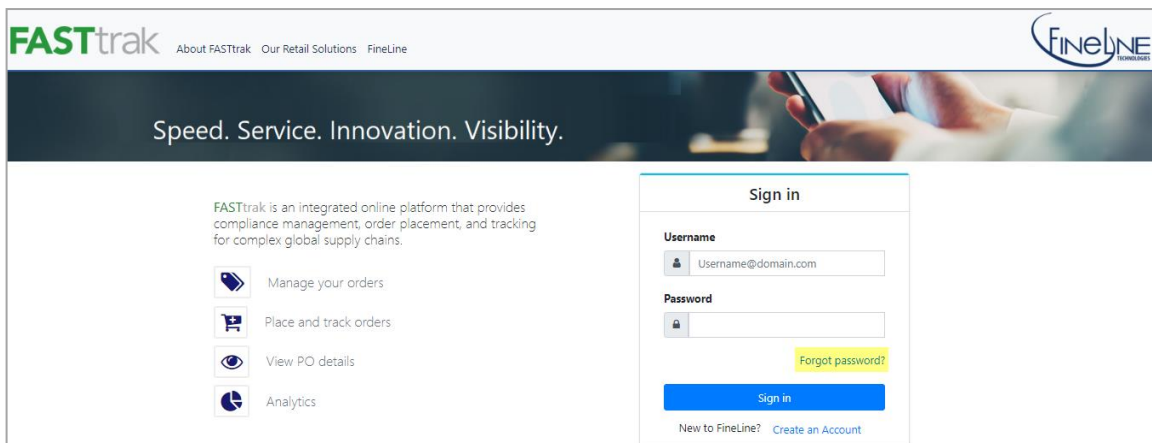
如果贵司已有 FASTtrak 帐户，请输入贵司的用户名(电子邮件地址)和密码来登录。



为 FASTtrak 用户/客户重置密码

要重置密码，请按照下面列出的步骤操作。

1. 点击 [Forgot password?](#)。



2. 请填写用户名(Username)和方格中所提供的验证码(CAPTCHA)，点击 **Continue**。

Reset Password - Step 1 of 3

Username

Username@domain.com

CAPTCHA

cvtzl

Type the code shown:


Cancel Continue

3. 点击 **Continue** 后，贵司将收到一封带有安全代码(Security Code)的电子邮件，该安全代码只会在电邮发出后之 **10分钟**内有效。

FastTrak Password Reset Notification Inbox x

support@finelinetech.com

to me



A password reset had been requested for your FastTrak account. If you requested this security code to be sent to you, please enter the code to finish the reset process. If you have not requested a password reset, please contact our Customer Support immediately.

Your security code is: 384795

This security code will expire in 10 minutes.

[Click here to reset password](#)

Once you enter this code, you will be prompted to change your password.

Thank you,
FineLine Technologies

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4. 输入安全代码并点击 **Continue** 。

Reset Password - Step 2 of 3

Enter the security code sent via the email address associated with your FASTtrak account and click Continue. This security code will **expire in 10 minutes.**

Security Code

xxxxxx

Cancel Continue

5. 在 **New Password (minimum 8 characters)** 和 **Confirm New Password** 框中输入新密码，然后点击 **Submit** 完成重置密码过程。

Reset Password - Step 3 of 3

New Password (minimum 8 characters)

Confirm New Password

Cancel Submit